

cfps associate programme
Frances Taylor – CV

Key information

Key skills or areas of expertise

Frances is an **expert facilitator and presenter** having been employed by both the public and the private sector in the UK and abroad over many years. The range of organisations she has worked for includes local authorities, academic institutions and commercial companies. Her experience includes designing and delivering workshops and seminars on a variety of topics (most recently **specialising in Overview and Scrutiny**) :

for local authorities – to elected members, senior management and staff

for the Centre for Public Scrutiny, London, the Institute of Local Government Studies (INLOGOV), University of Birmingham, and Westminster Explained, the training branch of the House Magazine.

She has **excellent communication and inter-personal skills**.

Experience and background

Relevant professional / academic qualifications

Associate of centre for Public Scrutiny (cfPS).

M.B.A. Public Service with Distinction (University of Birmingham).

B.A.Hons. French (University of Birmingham).

Employment / professional history (most recent first)

Frances now works as a **consultant, facilitator and trainer** on a freelance basis and for the cfPS as an Associate.

Head of Scrutiny for Cumbria County Council 2003 – 2006

Frances managed a small team of officers, responsible for developing and delivering an effective Overview and Scrutiny function for the Authority. In this process she raised the profile of Scrutiny throughout Cumbria to a new level gaining simultaneously a widely recognised national reputation. Cumbria's recent Corporate Assessment stated that

“Scrutiny arrangements have made a good contribution to policy development through project reviews...valuable project reviews have been undertaken on topics such as teenage health, road safety, waste management, domestic violence.”

Lecturer, Institute of Local Government Studies (INLOGOV), School of Public Policy, University of Birmingham. 1998 - 2003

Frances worked at INLOGOV with a wide range of local authorities as researcher, consultant and facilitator on the new political management arrangements specialising in the Overview and Scrutiny function. She lectured on the Public Service M.B.A. programme in both the U.K. and in Hong Kong. Subjects covered included Human Resource Management, Strategic Management and Organisational Analysis, Project Management and Managing Diversity/Equalities.

Frances was responsible for introducing at INLOGOV the highly acclaimed residential programme for elected members and officers called “Successful Scrutiny”. She continued to contribute regularly to INLOGOV’s public seminar programme including on Overview and Scrutiny. Other workshop topics included Project and Information Management, Developing a Questioning Strategy, Area Decentralisation, Building Effective Relationships and Consultation with the Public. Frances also produced or was involved in producing a number of practical reports and articles.

Senior manager - the Economic Development Department and Policy Division of Birmingham City Council 1989 – 1998

Frances held various managerial roles, within the Council, including Programme Co-ordinator for Adult Training Programmes, Staff-Development Co-ordinator for the Economic Development Unit, European Business Co-ordinator working in liaison with the Chamber of Commerce and City Pride Co-ordinator.

Recent work undertaken

Durham County Council and Cheshire and Warrington.

<p>Designed and facilitated a series of workshops to promote effective Scrutiny in these new unitary councils.</p>
<p>North Yorkshire and Merseyside Police Authority, Bexley Council. Designed and delivered workshops on crime-related Scrutiny.</p>
<p>Her Majesty's Courts Service (HMCS). Design and facilitate workshops on community engagement,</p>
<p>Solicitors' Regulation Authority's (SRA). Undertook and reported on an evaluation of their Scrutiny function and designing and delivering the induction programme for their new scrutiny officer.</p>
<p>Worcestershire County Council and Newcastle City Council. Carried out an evaluation of their Scrutiny process, providing a full report on this.</p>
<p>Cambridgeshire County Council. Provided information and support for an in depth Scrutiny review of their Older People's Strategy.</p>
<p>Blaby District, Harrow, Lancaster City, North East Lincolnshire and Devon councils. Developed and delivered workshops on a range of Scrutiny related topics including budget scrutiny, consultation and public participation and scrutiny, performance management and scrutiny.</p>