

cfps associate programme

Susan Dungworth – CV

Key information

Key skills or areas of expertise

I have a background in local government service delivery and was an elected member between 1995 and 2009, holding various offices including Chair of the Overview and Scrutiny Management Board. I was described by a CPA inspector as “having a passion for scrutiny.”

I was also a founding member of the North East Region Scrutiny Network and Chair of the Joint Implementation Scrutiny Committee for the Shadow Northumberland Unitary Council.

My work with the IDeA and Audit Commission has given me experience with a wide range of local authorities and enabled me to build up a comprehensive knowledge of best practice nationally.

I am able to work with others and individually and I can scope, plan and deliver a varied range of projects and workshops.

I have worked with local authorities across the political and geographical spectrum and I have experience of all variations of political arrangements from directly elected mayors to 4th option councils. Local authorities that I have worked with include Hull City Council, Durham County Council, Cumbria County Council, Sheffield Council, Leeds Council, Durham City Council, East Lancashire District Councils, Durham and Northumberland District Councils, North Tyneside Council, Kirklees Council, Gateshead Council, Chester-le-Street District Council, North Lincs Council, Erewash Borough Council, Burnley Borough Council, Fylde District Council, Stoke on Trent Council, Newcastle upon Tyne Council, Staffordshire Moorlands District Council, Malvern Hills Borough Council, Watford Council, Welwyn Garden City Council and Doncaster Council.

Examples of courses delivered include:

Scrutiny:

Scrutiny Skills, Scrutiny Management, Chairing Scrutiny, Questioning Skills, Financial Scrutiny, Scrutiny of LAA, Scrutiny of Partnerships, Community Scrutiny, Councillor Calls for Action, Petitioning and Health Scrutiny.

Modernization Agenda:

Political Arrangements, Community Leadership, Councillor Calls for Action, Standards and Ethics, Petitioning and Officer/Member Relationships.

Leadership:

Political Leadership, Community Leadership, Partnerships, the Role of the Ward Councillor, Top Team Development.

Inspection/Review Work:

Comprehensive Performance Assessment Teams (CPA)

CPA Consistency Panels

CPA Re-accreditation Panels

Scrutiny Health Checks

Workforce Improvement Challenge

Ethics and Standards Peer Review

Members' Charter Accreditation

Other work:

Mentoring senior elected members - individuals and political groups

Member Induction

Speaking at conferences, including CfPS Annual Conferences, IDeA Conferences, LGA Annual Conference, National Centre for Clinical Excellence, LGiU and Labour Party Conferences.

Coaching

Mediation

Ward Walks

Leadership Academy

Healthy Communities Leadership Academy

Beacon Councils

Experience and background

Relevant professional / academic qualifications

1980 – 1983: Manchester Polytechnic:
BA (Honours) Humanities/Social Science

1983 – 1984: Manchester Polytechnic
Diploma in Youth and Community Work

1993 – 1995: University of Northumbria
Diploma in Social Work

Diploma in Higher Education

PERSONAL

DEVELOPMENT:

IDeA Leadership Academy

Advanced Scrutiny Skills

Chairing Skills

Community Participation

Customer Care

Delivering CPA

Diversity Awareness

Ethics and Standards

Mediation skills

Mentoring skills

Presentation skills

Facilitation skills

Performance management

Employment / professional history (most recent first)

2009 to date: Improvement and Development Agency (IDeA): Associate and Member Peer

2009 to date: Thinkube: Associate

2008 to date: The Centre for Public Scrutiny: Associate

2007 to date: Frontline Consultancy

2003 to 2009: Improvement and Development Agency: Lead Member Peer

2006 to 2009: Audit Commission: CPA Inspector

2004 to date: North East Regional Employers' Organisation (NEREO): training delivery, mentoring and inspection work

2003 to 2004: Spiral Skills: Advocacy Worker

1995 to 2009: Blyth Valley Borough Council: Elected Member

Chair: Overview and Scrutiny Management Board

Chair: Seaton Valley Community Assembly

Chair: Blyth Valley Leisure Trust

Vice Chair Economic and Community development Committee
Vice chair Housing Committee

1998 to 2003: Career break to care for children

1995 to 1998: Northumberland County Council: Senior Youth Justice Worker
(West Divisional) Managing personal workload in West of County

1986 to 1995: Northumberland County Council: Senior Youth Justice Worker. As
above but as part of team working throughout County

1984 to 1986: Northumberland County Council: Intermediate treatment worker.
Delivering alternatives to care and custody programmes

1983 to 1984: Manchester City Council: Youth Worker

VOLUNTARY:

Vice Chair Seaton Valley Parish Council

Chair Blyth Valley Arts and Leisure Company

Governor Seaton Valley Federation of Schools

Management Committee Blyth Resource and Initiative Centre

Management Committee New Hartley Community Association

Management Committee Friends of Holywell Dene

Wide knowledge of Voluntary and Community

Recent work undertaken

Name of organisation: Carlisle City Council

Brief description of work undertaken: Preparing and delivering two half day
workshops for O&S members and officers in Chairing Skills and Task and Finish
Groups.

Name of organisation: Cumbria Joint Scrutiny Committee

Brief description of work undertaken: Preparing and delivering a
presentation/seminar on Effective Scrutiny of Local Area Agreements.

Name of organisation: Cumbria County Council and Cumbria District Councils

Brief description of work undertaken: 2 day residential Scrutiny Leadership
Academy

Name of organisation: Newcastle City Council

Brief description of work undertaken: Assessment and accreditation for Member

Development Charter Award.

Name of organisation: Tristar Homes, Stockton on Tees

Brief description of work undertaken: Delivery of a 4 module programme 'Going Beyond' focusing on excellent customer experience, to all staff.